

Results Online

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The service

- For students and staff
- Phase I (2006/07) (pilot)
- Phase II (2007/08)
- Phase III (2008/09 (INN pilot)
- Phase IV (2009/10) (University-wide self-service)



Project progress

- Development
- Testing
- Marketing
- Support



Availability

- Accessible to all students and staff (with Banner access)
- Available 5 working days after Board of Examiners / Examination Committee
- Marketing
- Only means of access to results



Functionality

- Linked to Banner
- Contains module marks and progression/classification decision
- Includes previous years' marks
- Component marks and results letters
- No additional data entry



Release mechanism

- Only accessible when 'released' (can also be 'unreleased')
- Module marks must be rolled (but not too early!)
- Individual / group release available
- Changes to Banner will automatically unrelease marks
- E-mail notification to staff



Student access

- Separate entry and screens for students and staff
- Students only see their own results
- Links from website and course handbooks



Staff access

- Viewable by individual or cohort
- Link on 'For staff' page
- Link on *Quality manual*



Support for students

- Help is available on QSRE website
- Password problems
- FAQs
- Faculty staff may be first point of contact



Usage

- 17,681 students accessed their results
- 400,000 website hits
- 188 members of staff



Looking ahead

- What changes would you like to see?



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